



Dental Professionals of Glen Carbon

“Beautiful smiles are what we do best”

Keith A. Bryant, D.M.D., P.C.

3805 South State Route 159 · Glen Carbon, IL 62034

Late, Cancellation and Missed Appointment Policy

We certainly understand that occasionally circumstances arise that prevent patients from keeping appointments. However, our office requires a 24-hour notice for proper cancellation of appointments. A missed, no show, or appointment cancellation without a 24-hour notice will be charged a \$75 fee. This fee must be paid before any future appointments will be given.

We view our appointment times as a commitment that we will be here to serve you, and you will be present for that appointment. Without a 24-hour notice, we cannot give that appointment opportunity to someone else who needs it. Also, we request this courtesy because it allows us to see our patients promptly and helps us provide more affordable dental care for all of our patients.

As a courtesy, we send out reminder text messages, emails and or provide a phone call prior to the appointment you have scheduled. Again, these reminders are a courtesy. If for some reason you do not receive these reminders, your appointment is still your responsibility and the charges will still apply if the appointment is not kept or cancelled properly.

Thank you, in advance, for your cooperation. Having understanding patients enables us to better serve the needs of our patients.

Signature

Date

Signature

Date